At Epic, you’ll work at the intersection of two incredibly challenging fields: healthcare and technology. As a member of the Technical Services team, you will become an expert in one of our software products. You will then be responsible for the continued success of a handful of healthcare organizations from the moment they go live with the software, guiding them and making recommendations to meet their goals, ensuring that they realize the full potential of our software. Your creativity and problem-solving skills will help our organizations improve patient care for 70% of the US population.

We hire people who can handle real responsibility, and then give it to them. Your input is taken seriously – you can expect to have ownership of meaningful and challenging projects within your first year.

There is no typical day here, and there is no typical career path. You can specialize in reporting to support evidence-based medicine, use your programming skills to develop new features with R&D, organize and host feedback sessions for physicians, grow into internal and technical management.

Epic’s campus is located just outside of Madison, WI, a city that regularly ranks among America’s best places to live for young professionals and families. Whether you’re an avid Ultimate player or a big fan of live music, love biking to work or challenging your friends to a game of D&D, Madison is full of great things to do.